

Privacy Policy

1 Online privacy policy of the website: www.grandcasinobasel.com and www.hangar9.ch

This online privacy policy describes the scope in which, purpose for which and manner in which we, Airport Casino Basel AG (Grand Casino Basel) Flughafenstrasse 225, 4056 Basel, process your personal data when you use the websites www.grandcasinobasel.com and www.hangar9.ch.

When processing the data, Grand Casino Basel adheres to the Swiss Federal Act on Data Protection (FADP) as well as the associated Swiss Data Protection Ordinance (DPO) and, insofar as applicable, the European General Data Protection Regulation (GDPR).

Much of the data mentioned below is processed by Grand Casino Basel because it has a legal basis for doing so. If you conclude a contract with us by obtaining a service, you have to provide us with certain data due to your contractual obligation, for example basic information. If behavioural or preference data is involved, you may object to data processing or not consent to it.

2 Data controller

The data controller for data processing on this website is:

Airport Casino Basel AG

Flughafenstrasse 225

4056 Basel, Switzerland

+41 (0)61 327 20 20

[E-Mail](#)

3 Withdrawing your consent to data processing

Many data processing operations are only possible with your express consent. You can withdraw consent already granted at any time. An informal message to Grand Casino Basel via email is sufficient. The lawfulness of the data processing performed until the withdrawal of consent remains unaffected by the withdrawal.

4 Data collection on the website – Grand Casino Basel cookies

In some cases, the websites use cookies. Cookies do not damage your computer and do not contain any viruses. Cookies are intended to make Grand Casino Basel's offerings more user-friendly, more effective and more secure. Cookies are small text files that are stored on your computer and that your browser saves. Most of the cookies used by Grand Casino Basel are session cookies. They are automatically deleted after your visit ends.

Other cookies remain stored on your end device until you delete them. These cookies enable Grand Casino Basel to recognise your browser the next time you visit.

You can configure your browser so that you are informed about cookies being set and so that you only allow cookies in individual cases, exclude the acceptance of cookies in certain cases or in general, and activate automatic deletion of cookies when you close your browser. If you disable cookies, the functionality of this website may be limited. Cookies that are required for electronic communication or in order to provide certain functions you want (e.g. shopping basket function) are stored on the basis of Art. 6(1)(f) GDPR or Art. 31(1) FADP. The website operator has a legitimate interest in storing cookies to ensure technically error-free and optimised provision of its services. Insofar as other cookies (e.g. cookies for analysing your browsing behaviour) are stored, these are dealt with separately in this privacy policy.

5 Data collection on the website – Grand Casino Basel server log files

The host/internet provider of Grand Casino Basel automatically collects and stores information in server log files that your browser automatically transmits. These include:

- Browser type and browser version
- Operating system used
- Assigned URL
- Host name of the accessing computer
- Time of the server request
- IP address

This data is not merged with other data sources. The basis for data processing is Art. 6(1)(f) GDPR or Art. 31(1) FADP. Grand Casino Basel has a legitimate interest in technically error-free presentation and optimisation of the website – server log files must be recorded for this purpose.

6 Online reservation for Hangar 9 restaurant

When you make a reservation online, we process your surname, first name, telephone number and email address for the purpose of processing the reservation. This occurs on the basis of a legitimate interest (processing the reservation; Art. 6(1)(f) GDPR or Art. 31(1) FADP) and consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP.

7 Reservation via email or telephone at Hangar 9 restaurant

If you contact us via email or telephone to make a reservation, we process your surname, first name and telephone number for the purpose of processing the reservation. This occurs on the basis of a legitimate interest (processing the reservation; Art. 6(1)(f) GDPR or Art. 31(1) FADP) and consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP.

Your data will be erased as soon as the data is no longer required to answer the enquiry, unless statutory retention obligations preclude this.

8 Online shop

When you order goods and services in our online shop, we store your surname, first name, address, post code, location, telephone number and email address. This data is used for the purpose of performing the contract and therefore on the basis of fulfilling the contract with you (Art. 6(1)(b) GDPR or Art. 31(2)(a) FADP) and consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP.

9 Contact via email

If you make direct contact with us via email, we process the data you transmitted (email address, surname, first name as well as other personal data you provided) for the purpose of processing the initiation of contact. This occurs on the basis of a legitimate interest (answering enquiries; Art. 6(1)(f) GDPR or Art. 31(1) FADP) and consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP.

Your data will be erased as soon as the data is no longer required to answer the enquiry, unless statutory retention obligations preclude this.

Grand Casino Basel advises that the transmission of data via the internet (e.g. communication by email) may be subject to security vulnerabilities. It is not possible to completely protect data against access by third parties.

10 Data collection on the website – contact form

If you send enquiries to Grand Casino Basel using the contact form, your information from the contact form, including the contact details provided there, will be stored at Grand Casino Basel for the purpose of processing the enquiry and in the event of follow-up questions. This occurs on the basis of a legitimate interest (answering enquiries; Art. 6(1)(f) GDPR or Art. 31(1) FADP) and consent (Art. 6(1)(a) GDPR or Art. 31(1) FADP).

You may withdraw this consent at any time. An informal message to Grand Casino Basel via email is sufficient. The lawfulness of the data processing operations performed until the withdrawal of consent remain unaffected by the withdrawal. Grand Casino Basel retains the data you enter in the contact form until you request erasure or you withdraw your consent to storage. Mandatory statutory provisions – in particular retention periods – remain unaffected.

11 Data collection on the website – social media

Grand Casino Basel is active on social media. However, Grand Casino Basel has consciously decided not to integrate plug-ins from the various providers on its website, but rather only to provide a link to Grand Casino Basel's presence on Facebook, Google+ and Instagram.

If you click on the corresponding link, the social media service provider learns about your visit to our website and your IP address, regardless of whether you have a corresponding account with the service. If you have a corresponding account and you are logged in, the data may be assigned to your social media profile. Please be advised that Grand Casino Basel as the provider of the website does not obtain any knowledge of the content of the transmitted data and its use by the various providers.

In this case, we rely on the legal basis of consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP insofar as you have clicked the icon.

Please be advised that, due to the embedding of social media links, it is possible that your data will be processed both in the EU/EEA and in countries without an appropriate level of data protection. If we use these types of providers in insecure countries, the transmission occurs on the basis of Art. 49(1)(a) GDPR or Art. 17(1)(a) FADP.

Further information on this topic can be found in the individual privacy policies.

- For Facebook: <https://de-de.facebook.com/policy.php>
- For Instagram: <https://instagram.com/about/legal/privacy/>
- For TikTok: <https://www.tiktok.com/safety/en-gb/privacy-and-security-on-tiktok/>

12 Google Analytics

This website uses Google Analytics, a web analytics service provided by Google Inc. Ireland Limited ("Google") or Google Analytics from Google Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA). Google Analytics uses cookies, text files that are stored on your computer and enable analysis of your use of the website. The information

generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there. If IP anonymisation is activated on this website, your IP address is truncated by Google beforehand within member states of the European Union or in other states that are party to the Agreement on the European Economic Area. Only in exceptional cases is the full IP address transferred to a Google server in the USA and truncated there. On behalf of the operator of this website, Google uses this information to analyse your use of the website, to compile reports about website activity, and to provide other services relating to website and internet usage to the website operator.

Google Analytics cookies are stored, and this analytics tool is used, on the basis of Art. 6(1)(a) GDPR (consent) or Art. 31(1) FADP.

You have the right to withdraw consent that was previously granted at any time. To do so, you can prevent the storage of cookies by using the appropriate technical settings on your browser software. Please be advised that not all functions of this website can be used in full in this case.

Information of the third-party provider: Google Dublin, Google Ireland Ltd, Gordon House, Barrow Street, Dublin 4, Ireland, Fax: +353 (1) 436 1001. Terms of Service: <http://www.google.com/analytics/terms/default.html>.

13 Data collection on the website – Google reCAPTCHA

Grand Casino Basel uses “Google reCAPTCHA” (hereinafter “reCAPTCHA”) on its websites. The provider is Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (“Google”).

reCAPTCHA is used to check whether the data that is entered on Grand Casino Basel’s websites (e.g. in a contact form) has been entered by a person or by an automated program. For this purpose, reCAPTCHA analyses the behaviour of the website visitor based on various characteristics. The analysis starts automatically as soon as the website visitor enters the website. reCAPTCHA evaluates various information for its analysis (e.g. IP address, how long the website visitor stays on the website, or mouse movements made by the user). Data collected during the analysis is forwarded to Google. Data processing is based on your consent (Art. 6(1)(a) GDPR or Art. 31(1) FADP). We also have a legitimate interest in making our online service more secure and optimising it (Art. 6(1)(f) GDPR or Art. 31(1) FADP).

You can find further information on Google reCAPTCHA and Google's privacy policy at the following links:

- <https://www.google.com/policies/privacy/> and
- <https://www.google.com/recaptcha/intro/android.html>.

14 Data collection on the website – YouTube

The Grand Casino Basel website provides videos from the website YouTube, which is operated by Google. The website operator is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. In this process, Grand Casino Basel shows you locally saved preview images of videos, meaning that the third-party provider does not receive any information about you. This provider only receives information if you click on the preview image and the third-party provider's content is therefore loaded. The provider receives the information that you have accessed Grand Casino Basel's website as well as the technically necessary usage data. In this case, Grand Casino Basel relies on the legal basis of consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP insofar as you have clicked on the video preview image.

Grand Casino Basel has no influence on how the provider processes your data. You can find further information on handling of user data in YouTube's privacy policy at: <https://www.google.com/policies/privacy>.

15 Data collection on the website – Vimeo

The Grand Casino Basel website uses plug-ins from the Vimeo video portal. The provider is Vimeo Inc., 555 West 18th Street, New York, New York 10011, USA.

If you visit a page from Grand Casino Basel which uses a Vimeo plug-in and you click on the Vimeo preview image, a connection to Vimeo's servers is established. As part of this process, the Vimeo server is informed about which Grand Casino Basel pages you have visited. Vimeo also obtains your IP address. This is also true if you are not logged into Vimeo or you do not have an account with Vimeo. The information collected by Vimeo is transmitted to the Vimeo server in the USA. If you are logged into your Vimeo account, you enable Vimeo to assign your browsing behaviour directly to your personal profile. You can prevent this by logging out of your Vimeo account. In this case, Grand Casino Basel relies on the legal basis of consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP insofar as you have clicked on the video preview image. You can find further information on handling of user data in Vimeo's privacy policy at: <https://vimeo.com/privacy>.

16 Data collection on the website – Google Maps

This website uses the Google Maps service via an API. The provider is Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

Storage of your IP address is necessary to use the functions of Google Maps. This information is generally transferred to a Google server in the USA and stored there. Grand Casino Basel has no influence on this data transfer. In this case, Grand Casino Basel relies on the legal basis of consent in accordance with Art. 6(1)(a) GDPR or Art. 31(1) FADP. You can find more information on handling of user data in Google's privacy policy: <https://www.google.com/policies/privacy/>.

17 Disclosure of data

We work together with the data processors listed below. These are companies that process personal data on behalf of Grand Casino Basel and in accordance with contractual instructions to provide services:

- Provider of the online shop;
- IT companies for technical support;
- Payment services providers;
- Address verification service providers;

- Companies that provide services to detect and combat criminal or unlawful acts of any kind; and
- Companies in the field of marketing/sales (e.g. communication and advertising agencies).

We carefully select our service providers and ensure that they only process the data as we are permitted to do ourselves. They are also obligated not to process the data for their own purposes or disclose it to unauthorised third parties. Please be advised that it is possible that your data will be processed by our service providers both in the EU/EEA and in countries without an appropriate level of data protection. If we use these types of providers in insecure countries, the transmission is based, in particular, on Art. 46(1)(c) GDPR or Art. 16(2)(d) FADP or Art. 17(1)(a) FADP or Art. 49 (1)(a) GDPR.

18 Storage of data

Grand Casino Basel erases data that is no longer required, insofar as no statutory retention obligations preclude this or unless Grand Casino Basel has to continue to retain the data on another legal basis or on the basis of its own overriding interest.

19 Data security

We take appropriate technical and organisational measures to protect your data.

For security reasons and in order to protect the transfer of confidential content, such as enquiries you send to us, this website uses SSL or TLS encryption. You can see that the connection is encrypted by the fact that the browser's address line changes from "http://" to "https://" and there is a lock symbol in your browser line.

If SSL or TLS encryption is enabled, data that you transmit to Grand Casino Basel cannot be read by third parties.

20 Rights of data subjects

At any time and pursuant to the applicable statutory provisions, you have the right to free access to your stored personal data, information about its origin and the purpose of data processing and, if necessary, the right to rectification, restriction or erasure of this data. Insofar as applicable, you also have the right to handover or transfer of data.

You can also object to the use of data for marketing purposes and withdraw consent to data processing that was previously granted.

These rights apply insofar as no statutory retention obligations or other legitimate interests preclude the request. You also have the right, insofar as it applies to you, to lodge a complaint with the responsible data protection supervisory authority.

21 Amendment of the privacy policy

Grand Casino Basel reserves the right to change this privacy policy at any time. Changes will be published on the website.